Static Orthotics
Air Bladder Orthotics
Static Flex Orthotics
Orthopedic Orthotics
CORPORATE INTRODUCTION

Welcome to ACP Medical Supply and Accelerated Care Plus. ACP Medical Supply Corp. is a division of Accelerated Care Plus (ACP), an internationally recognized medical device manufacturer and the nation’s leading provider of Integrated Clinical Programs for chronic and sub acute rehabilitation.

For over three decades, ACP has been dedicated to the research and development of conservative medical technology that enhances treatment outcomes and quality-of-life without the use of surgery or medications. ACP’s progressive rehabilitation technology and Integrated Clinical Programs have been carefully developed around evidence-based practice by ACP’s team of scientists, physicians, biomedical engineers and clinicians to provide leading edge clinical efficacy and safety.

ACP’s comprehensive clinical programs enable rehabilitation providers to improve outcomes for a broader range of conditions, while growing their clinical practice. Developed around the medical complexities of aging adults, the programs include state-of-the-art therapeutic modalities, proprietary treatment protocols, advanced therapist training and ongoing support provided by licensed clinicians. ACP’s “Clinical Solutions” are used by thousands of facilities throughout the U.S. to strengthen both clinical and operational outcomes. Together with these partnering rehabilitation providers, ACP’s vision is to “Revolutionize Rehabilitation.”

ACP SPECIALTY ORTHOTIC PRODUCTS

ACP Medical Supply’s orthotic product line includes a wide range of splints, braces and appliances for the elbow, wrist, hand, finger, hip, knee, foot and ankle joints, as well as the spine. Scientific research supports the use of orthotics for a number of prevalent conditions including contractures, stroke recovery, osteoarthritis, neuromuscular disease and post traumatic injuries. ACP’s specialty orthotics have been designed for a broad patient population, including aging adults.
STATIC ORTHOTICS

Static orthotics are used primarily to support, protect and correctly position joints to maintain and preserve existing joint Range of Motion. If needed, ACP’s Static Orthotics can also be easily modified to provide Conservative Stretch Therapy. For ease-of-use, the supports within the device are made of a moldable material that does not require pre-heating. A soft, cushioned fabric lining enhances comfort for patients with painful joints.

ACP’s SoftPro™ orthotics line offers STATIC bracing capabilities

AIR BLADDER ORTHOTICS

Using strategically positioned air bladders, ACP’s Omnipro™ Air orthotics provide gentle Low Load Prolonged Stretch (LLPS) on shortened tissue to help recover lost Range of Motion. When the air bladders are deflated, the devices may be easily positioned into tight joint spaces. Once properly positioned, the air bladders are inflated in small increments to provide a gentle LLPS, making them appropriate for the treatment of moderate to severe joint contractures.

ACP’s Omnipro™ Air line of orthotics offers AIR BLADDER bracing technology

STATIC FLEX ORTHOTICS

Fabricated from bio-engineered flexible components, ACP’s Static Flex Orthotics provide a gentle Low Load Prolonged Stretch (LLPS) to tightened tissues to help restore lost Range of Motion. The stays within the devices are designed to “flex” in response to an episode of increased tone to help influence a reduction in tone, and return the joint to a position of continued LLPS.

The characteristics of these devices make them appropriate for treating patients with joint contractures, as well as excessive neuro-muscular tone.

ACP’s Omnipro™ line of orthotics offers STATIC FLEX bracing capabilities

ORTHOPEDIC ORTHOTICS

Designed for effective treatment of various orthopedic conditions, ACP’s Omnipro™ and OrthoPro™ lines include a wide variety of orthotic devices. There are several products available for the elbow and knee that protect impaired and post-operative joints by controlling motion and increasing stability. ACP also offers a light-weight state-of-the-art brace designed exclusively for knee osteoarthritis, as well as spinal supports and devices for the treatment of plantar fasciitis.

ACP’s Omnipro™ and OrthoPro™ line of orthotics offers a variety of ORTHOPEDIC bracing capabilities
ACP’s “Clinical Pathways Orthotic Selection Guide” assists clinicians with proper brace selection in three easy steps

A. Identify the clinical condition and/or pathology of the joint being treated
B. Confirm the therapy goal of the treatment
C. Select the appropriate orthotic device based on type, design and therapy goal

<table>
<thead>
<tr>
<th>A. CLINICAL CONDITION / PROBLEM</th>
<th>B. THERAPY GOAL</th>
<th>C. ORTHOTIC SELECTION / THERAPY</th>
<th>FITTING GUIDELINES</th>
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<tr>
<td>Pain with rest Pain with movement, Deformity or inflammation</td>
<td>Support/Protect/Position</td>
<td>SoftPro™ Static Orthotics Static Fit for support and positioning</td>
<td>Full contact fit at comfortable end range</td>
</tr>
<tr>
<td>Post injury/surgery Pain with movement</td>
<td>Limit/control motion of joint</td>
<td>OrthoPro™ Knee &amp; Elbow Support the joint during movement</td>
<td>Set hinge to limit motion to tolerance</td>
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<tr>
<td>Tissue shortening - 0/mild tone - Poor end feel - Poor skin integrity</td>
<td>Maintain Range of Motion, Maximize comfort and enhance skin protection</td>
<td>SoftPro™ Static Orthotics Static Fit for support and positioning</td>
<td>Comfortable end range</td>
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<tr>
<td>Moderate to severe tissue shortening</td>
<td>Conservative Stretch Therapy to restore Range of Motion</td>
<td>SoftPro™ Static Orthotics Progressive Extension Therapy</td>
<td>Set device 5° - 8° ahead Use strapping for three-point leverage</td>
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<tr>
<td>Moderate to severe tissue shortening</td>
<td>Air Low Load Prolonged Stretch to restore Range of Motion</td>
<td>OmniPro™ Air Orthotics Air Inflation Stretching, Gentle Low Load Prolonged Stretch</td>
<td>Fill air bladder(s) to provide gentle stretch, Palpate joint to assess fit</td>
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<tr>
<td>Tissue shortening - Mild to severe tone - Fair to good end feel</td>
<td>Dynamic Low Load Prolonged Stretch to restore Range of Motion</td>
<td>OmniPro™ Static Flex Orthotics Dynamic Flex Therapy, Dynamic Low Load Prolonged Stretch</td>
<td>Set device 5° - 15° ahead to provide optimal Low Load Prolonged Stretch</td>
</tr>
<tr>
<td>Neurological hypertonicity - Spasticity - Neuro-contracture management</td>
<td>Manage hypertonicity and spasticity to provide stretch on relaxed tissue</td>
<td>OmniPro™ Static Flex Orthotics Neuro-inhibiting Tension, Negative Non-Linear Dynamic Tension</td>
<td>Set device 5° - 15° ahead to inhibit joint(s) and provide LLPS</td>
</tr>
</tbody>
</table>
Effective Orthotic Fitting

Use the *Palpation Method of Orthotic Fitting* when using Progressive Extension, Low Load Prolonged Stretch or Neuro-Inhibiting Tension Therapy to ensure proper fit. Palpate the stretched tendon in the affected joint immediately after fitting the brace. The tendon should feel taut. If the tendon is not taut, the device should be re-set to initiate a gentle stretch. There should never be significant discomfort or pain associated with orthotic device stretching. If pain or significant discomfort occurs, immediately remove the brace and re-set the orthotic to reduce the stretch being applied. A few minutes after applying the device, re-palpate the treated joint. With appropriate fit, the device will facilitate a noticeable softening of the stretched tendon. If softening has occurred and the patient reports comfort with the brace application, proper fit has been achieved. If there is no softening, the device should be re-set to provide a more gentle stretch.

**1, 2, 3...Quick Fit System**

ACP’s 1,2,3...Quick-Fit System makes orthotic devices easy-to-use for clinicians, caregivers, and patients, including aging adults. To apply the orthotic and duplicate original fit settings, simply fasten each strap in numbered order. This unique fitting approach offers greater convenience and enables patients to benefit from reproducible orthotic settings.

**OPTIMIZING ORTHOTIC THERAPY INTERVENTIONS**

Scientific research suggests that other adjunctive therapies can extend the benefits of orthotic devices and efforts to improve joint Range of Motion. These therapies include therapeutic modalities, such as electrical stimulation, shortwave diathermy and therapeutic ultrasound. Manual approaches including joint mobilization, properly dosed stretching and progressive resistive exercises (PRE’s) may also be helpful.

Appropriate therapist training is also an important consideration. Attending clinicians should have sufficient background in the clinical topic area being addressed. For example, when using orthotic devices to improve joint Range of Motion, therapists should have a sound understanding of contracture management to support the safe and efficacious application of orthotic devices. This includes proper contracture assessment knowledge and orthotic management skills, such as proper fitting, patient reassessment and relevant patient/caregiver education.

ACP’s comprehensive clinical programs have successfully integrated the use of specialty orthotic devices, therapeutic modalities and relevant therapist education for more than a decade. The programs address a number of prevalent conditions where orthotic therapy may be effective such as contractures, stroke recovery, neuromuscular re-education, knee osteoarthritis and others. For more information, please call 800-350-1100.
## UPPER EXTREMITY

### Clinical Pathways Orthotic Decision Tree

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<thead>
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<th>UPPER EXTREMITY</th>
<th>Support/Position &amp; Control Motion</th>
<th>Maintain Range of Motion or Conservative Stretching</th>
<th>Restore Range of Motion &amp; Control Motion</th>
<th>Restore Range of Motion &amp; Manage Tone</th>
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<tr>
<td><strong>Wrist Flexion with Fingers</strong></td>
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<tr>
<td>Mild (&lt;20°)</td>
<td>SoftPro™ Champ</td>
<td>SoftPro™ Champ</td>
<td>Omnipro™ Resting</td>
<td>Omnipro™ Resting</td>
</tr>
<tr>
<td>Moderate (25°-55°)</td>
<td>SoftPro™ Functional Resting</td>
<td>SoftPro™ Functional Resting</td>
<td>Omnipro™ Finger Flex</td>
<td>Omnipro™ Finger Flex</td>
</tr>
<tr>
<td>Severe (&gt;60°)</td>
<td>SoftPro™ Functional Resting</td>
<td>SoftPro™ Functional Resting</td>
<td>Omnipro™ Flex Hand</td>
<td>Omnipro™ Flex Hand</td>
</tr>
<tr>
<td><strong>Wrist Flexion with Fingers Severe (&gt;60°)</strong></td>
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<td></td>
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</tr>
<tr>
<td>Fingers Severe (&gt;60°)</td>
<td>SoftPro™ Grip</td>
<td>SoftPro™ Grip Omnipro™ Air Graduate</td>
<td>Omnipro™ Flex Hand</td>
<td>Omnipro™ Flex Hand</td>
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<tr>
<td><strong>Thumb Adduction</strong></td>
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<tr>
<td>Mild (25% ROM loss)</td>
<td>SoftPro™ Champ</td>
<td>SoftPro™ Champ</td>
<td>Omnipro™ Resting/Finger Flex</td>
<td>Omnipro™ Resting/Finger Flex</td>
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<tr>
<td>Moderate (30-50% ROM loss)</td>
<td>SoftPro™ Functional Resting</td>
<td>SoftPro™ Functional Resting</td>
<td>Omnipro™ Resting/Finger Flex</td>
<td>Omnipro™ Resting/Finger Flex</td>
</tr>
<tr>
<td>Severe (&gt;50% ROM loss)</td>
<td>SoftPro™ Palmar Resting</td>
<td>SoftPro™ Palmar Resting</td>
<td>Omnipro™ Flex Hand</td>
<td>Omnipro™ Flex Hand</td>
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<tr>
<td><strong>Ulnar Drift</strong></td>
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<tr>
<td>Hand</td>
<td>SoftPro™ Champ SoftPro™ Functional Resting SoftPro™ Grip</td>
<td>SoftPro™ Champ SoftPro™ Functional Resting SoftPro™ Grip</td>
<td>Omnipro™ Resting Molded Omnipro™ Finger Flex Molded Omnipro™ Flex Hand</td>
<td>Omnipro™ Resting Molded Omnipro™ Finger Flex Molded Omnipro™ Flex Hand</td>
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<tr>
<td>Fingers</td>
<td>Ulnar Drift Strap</td>
<td>Ulnar Drift Strap</td>
<td>Ulnar Drift Strap</td>
<td>Ulnar Drift Strap</td>
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<td><strong>Wrist - Hyperextension</strong></td>
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<tr>
<td>Hyperextension/Supination</td>
<td>SoftPro™ Dorsal Resting</td>
<td>SoftPro™ Dorsal Resting</td>
<td>SoftPro™ Dorsal Resting</td>
<td>SoftPro™ Dorsal Resting</td>
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<td><strong>Elbow</strong></td>
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<tr>
<td>Flexion</td>
<td>SoftPro™ Static Gel Elbow Omnipro™ ROM Elbow with movement</td>
<td>SoftPro™ Static Gel Elbow</td>
<td>Omnipro™ Flex Elbow Omnipro™ ROM with Air Elbow with movement</td>
<td>Omnipro™ Flex Elbow</td>
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<tr>
<td>Hyperextension</td>
<td>SoftPro™ Static Gel Elbow with Hyper X Pad</td>
<td>SoftPro™ Static Gel Elbow with Hyper X Pad</td>
<td>Omnipro™ Hyper X Flex Elbow</td>
<td>Omnipro™ Hyper X Flex Elbow</td>
</tr>
</tbody>
</table>
WRIST, HAND AND FINGER ORTHOTICS - WHFO

SoftPro™ Static Orthotics

Static Therapy – Support, Protect and Position
Conservative Stretch Therapy

“Bend to Fit”

- Easily molded without tools, yet sturdy enough to maintain shape during wear
- Easily adjustable for ulnar and/or radial deviation

Color Coded Straps
- Simplifies brace application

- Finger Separators and Ulnar Drift Strap available separately for custom fitting
- Extra cover included with every SoftPro™ wrist/hand/finger orthosis
- Bacti-Ban™ fabric keeps covers drier, cleaner and more odor resistant than competitive braces

SoftPro™ Grip
- Treats moderate to severe contractures of the wrist/hand/fingers
- Palmar bar comfortably fits into the palm of a fisted hand
- Two incrementally larger palmar rolls included to gradually increase extension of the MCP and PIP joints
S,M,L (Left or Right)  HCPCS L3807
SoftPro™ Functional Resting Hand
- Treats moderate contractures of the wrist/hand/fingers
- Extra long wrist strap holds the wrist in the proper position and applies a gentle stretch
- Thumb features “Bend to Fit” technology to support, position and/or correct alignment of the thumb
S,M,L (Left or Right)                      HCPCS L3807

SoftPro™ Champ™ Resting Hand
- Treats mild to moderate contractures of the wrist/hand/fingers
- Maintains/supports the wrist/hand/fingers in functional alignment
- Unique strapping system provides optimal support
- Comfortably positions the wrist/hand/fingers in functional alignment
- Thumb features “Bend to Fit” technology to support, position and/or correct alignment of the thumb
XS,S,M,L (Left or Right)                       HCPCS L3807

SoftPro™ Palmar Resting Hand
- Severely adducted thumb rests on finger platform
- Thumb can be positioned under the finger platform as second step in abducting the thumb
- Large finger platform provides a comfortable “pan” to support and protect the hand and fingers
S,M,L (Left or Right)                      HCPCS L3807
**SoftPro™ Dorsal Resting Hand**

- Effectively places the wrist in a neutral position, especially when the wrist tends to pronate
- Provides three-point leverage to increase dorsal extension of the wrist
- Thumb features “Bend to Fit” technology to support, position and/or correct alignment of the thumb

S, M, L (Left or Right)  
HCPCS L3807

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**Finger Accessories**

**Finger Separator**

- Provides finger separation and mild abduction
- Helps protect finger skin integrity

Included if medically necessary under HCPCS L3807

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**Ulnar Drift Strap**

- Holds fingers in comfortable, neutral position
- Enhances gentle three-point leverage over the PIP joints

Included if medically necessary under HCPCS L3807
Omnipro™ Air WHFO
Air Therapy – Low Load Prolonged Stretch

“Bend to Fit”
• Easily adjustable

• Conforms to the shape of the hand to accommodate different degrees of finger contracture
• Ideal for severely contracted fingers
• Removable cone shaped palmar air bladder can be used independently of wrist support

One Size            HCPCS L3807

• Extra cover included

• Bacti-Ban™ fabric keeps covers drier, cleaner and more odor resistant than competitive braces

Omnipro™ Air Graduate WHFO

• Conforms to the shape of the hand to accommodate different degrees of finger contracture
• Ideal for severely contracted fingers
• Removable cone shaped palmar air bladder can be used independently of wrist support

One Size            HCPCS L3807
Wrist / Hand / Finger Orthotics

**Omnipro™ Flex Hand**

Static Flex Therapy

1, 2, 3...Quick Fit System

- Uniquely designed for treatment of spasticity

- Extra cover included with every Omnipro™ wrist/hand/finger orthosis

- Bacti-Ban™ fabric keeps covers drier, cleaner and more odor resistant than competitive braces

- Heat moldable/adjustable

**Omnipro™ Flex Hand**

- Reverses moderate to severe flexion contractures and/or spasticity of wrist/hand/fingers
- Two incrementally larger palmar rolls included to gradually increase extension of the MCP and PIP joints
- Provides gentle ulnar drift correction

One Size (Left or Right) HCPCS L3807

**Omnipro™ Finger Flex**

- Reverses mild to moderate flexion contractures and/or spasticity of wrist/hand/fingers
- Resting hand design with flexible finger platform
- Flexible wrist, MCP and PIP joints
- Thumb pocket with two gel inserts treats thumb abduction
- Finger separators included

S,M,L (Left or Right) HCPCS L3807

**Omnipro™ Resting Hand (Thumb Ease)**

- Helps treat mild contracture or spasticity of the wrist
- Resting hand design with rigid finger platform and finger separator
- Thumb pocket with two gel inserts treats thumb abduction
- Flexible wrist minimizes spastic episodes
- Maintains functional hand alignment

S,M,L (Left or Right) HCPCS L3807
ELBOW ORTHOTICS

SoftPro™ Static Gel Elbow
Static Therapy – Support, Protect and Position
Progressive Extension Stretch Therapy
• Easily adjustable hinge, no tools required
• Provides three-point progressive extension stretch
• Optional ROM Exerciser available
S,M,L                HCPCS L3760

Omnipro™ Air ROM Elbow
Range of Motion Therapy
• Kwik-Set™ hinge provides controlled ROM therapy and can be set for any degree of flexion and/or extension
• Kwik-Set™ hinge can be easily modified without removing brace
• Includes the Omnipro™ Elbow Air Accessory Kit
• Optional ROM Exerciser available
S,M,L                HCPCS L3760
Wrist/Hand/Finger Orthotics

Hyper X Gel Hyper-Extension Control Pad
• Can be used with SoftPro™ Static Gel or Omnipro™ Flex Elbow
• Effectively treats hyperextension with three-point leverage stretching
Included if medically necessary under HCPCS L3760

Omnipro™ Flex Elbow
Static Flex Therapy
• Treats mild to moderate flexion contractures
• Provides dynamic Low Load Prolonged Stretch
• Patented negative non-linear “flex” properties accommodate involuntary muscle contractions
• Axial hinge with goniometer facilitates brace fitting
S,M,L HCPCS L3760

Elbow / Shoulder Orthotics

Omnipro™ Elbow Air Accessory Kit
The Omnipro™ Elbow Air Accessory Kit is an air bladder accessory component that can be attached to an Omnipro™ ROM Elbow device to help enhance Low Load Prolonged Stretch orthotic therapy

Hyper X Gel Hyper-Extension Control Pad
• Can be used with SoftPro™ Static Gel or Omnipro™ Flex Elbow
• Effectively treats hyperextension with three-point leverage stretching
Included if medically necessary under HCPCS L3760

Omnipro™ Elbow Air Accessory Kit
The Omnipro™ Elbow Air Accessory Kit is an air bladder accessory component that can be attached to an Omnipro™ ROM Elbow device to help enhance Low Load Prolonged Stretch orthotic therapy

OrthoPro™ Shoulder Orthosis
• Provides stabilizing support and protected motion of the shoulder, while simultaneously providing humeral support
• Joint rotation can be controlled with an adjustable elastic strapping system
• Indicated for shoulder subluxation or dislocation, post-arthroscopic surgery, humeral fracture, hemiparesis, mild instabilities of the shoulder, nerve palsy, inflammation and shoulder pain (post-traumatic or post-operative)
S,M,L Suggested HCPCS L3980
## LOWER EXTREMITY
### Clinical Pathways Orthotic Decision Tree

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<th>Maintain Range of Motion or Conservative Stretching</th>
<th>Restore Range of Motion &amp; Control Motion</th>
<th>Restore Range of Motion &amp; Manage Tone</th>
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<tr>
<td><strong>Non-Ambulatory</strong></td>
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<tr>
<td>Flexion</td>
<td>SoftPro™ Static Gel Knee</td>
<td>SoftPro™ Static Gel Knee</td>
<td>Omnipro™ Air COKO ROM Knee</td>
<td>Omnipro™ Flex Knee</td>
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<tr>
<td>Hyperextension</td>
<td>SoftPro™ Static Gel Knee with Hyper X Pad</td>
<td>SoftPro™ Static Gel Knee with Hyper X Pad</td>
<td>Omnipro™ Hyper X Flex Knee</td>
<td>Omnipro™ Hyper X Flex Knee</td>
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<tr>
<td>Stabilization</td>
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<td>OrthoPro™ ROM Knee</td>
<td>Omnipro™ ROM Knee</td>
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<td>OrthoPro™ Stabilizer Knee</td>
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<td>Pain Relief</td>
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<td>Joint Stabilization</td>
<td>Omnipro™ P.O.P</td>
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<td><strong>Hip</strong></td>
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<tr>
<td><strong>Hip Adduction</strong></td>
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<td>SoftPro™ Gel HKO</td>
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<td>Air Starter Kit w/HKO</td>
<td>Air Starter Kit w/HKO</td>
<td>Air Starter Kit w/HKO</td>
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<td><strong>Combined Hip Abduction</strong></td>
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<tr>
<td>Knee flexion (non-weight bearing)</td>
<td>SoftPro™ Static Gel KO</td>
<td>SoftPro™ Static Gel KO</td>
<td>SoftPro™ Static Hip combined with...</td>
<td>SoftPro™ Hip combined with...</td>
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<tr>
<td>Knee flexion (weight bearing)</td>
<td>OrthoPro™ ROM Knee</td>
<td>OrthoPro™ ROM Knee</td>
<td>OrthoPro™ Hip combined with...</td>
<td>OrthoPro™ Hip combined with...</td>
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<tr>
<td><strong>Ankle / Foot</strong></td>
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<td><strong>Non-Ambulatory</strong></td>
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<tr>
<td>Plantarflexion</td>
<td>SoftPro™ In-Bed AFO</td>
<td>SoftPro™ In-Bed AFO</td>
<td>SoftPro™ In-Bed AFO</td>
<td>Omnipro™ Flex Foot AFO</td>
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<tr>
<td><strong>Weight Bearing/Transfer</strong></td>
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<tr>
<td>Plantarflexion/Inversion/Eversion</td>
<td>SoftPro™ Gait Trainer AFO</td>
<td>SoftPro™ Gait Trainer AFO</td>
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<td>Plantarflexion</td>
<td>SoftPro™ Ambulating AFO</td>
<td>SoftPro™ Ambulating AFO</td>
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</table>
**KNEE ORTHOTICS**

- New fabric reduces shear/friction
- Proprietary gel padding in cuff
- Knee cuff extenders available
- Bacti-Ban™ fabric keeps covers drier, cleaner and more odor resistant than competitive braces

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**SoftPro™ Static Gel Knee**

**Static Therapy – Support, Protect and Position**

*Progressive Extension Stretch Therapy*

- Non-ambulatory knee brace helps reverse tissue shortening
- Easily adjustable hinge, no tools required
- Gel Knee Pad included

S,M,L

HCPCS L1831

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**OrthoPro™ ROM Knee**

**Weight Bearing/Assisted Ambulation**

- Kwik-Set™ hinge provides controlled Range of Motion therapy
- Kwik-Set™ hinge is easily modified without removing brace
- Kwik-Set™ hinge can be set for any degree of flexion and/or extension
- Optional Gel Knee Pad available

S,M,L

HCPCS L1832

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**Gel Knee Pad**

- Provides three-point leverage for enhanced therapeutic stretch

HCPCS L2795
**OrthoPro™ Stabilizer Knee**
**Ambulating Support**
- Breathable neoprene with front wrap closure
- Kwik-Set™ hinge allows Range of Motion from 0°–120° of flexion-stops in 1° increments – no tools required
- Settings may be adjusted for control of hyperextension
- Bilateral aluminum supports provide medial/lateral stability and protection

S,M,L,XL,XXL  
HCPCS L1832

**Omnipro™ Flex Knee**
**Static Flex Therapy**
- Treats mild to moderate flexion contractures
- Provides dynamic Low Load Prolonged Stretch
- Patented negative non-linear “flex” properties accommodate involuntary muscle contractions
- Axial hinge with goniometer facilitates brace fitting
- Gel knee pad included

S,M,L  
HCPCS L1831

**Omnipro™ ROM Knee**
**Weight Bearing**
- Treats mild to moderate flexion contractures
- ROM flexion and extension stop setting hinges
- Unique multi-functional brace provides Static, ROM, Low Load Prolonged Stretch and Anti-Spasticity Therapy in one device
- Gel knee pad included

S,M,L  
HCPCS L1832

**Hyper X Gel Hyper-Extension Control Pad**
- Can be used with SoftPro™ Static Gel or Omnipro™ Flex Knee devices
- Effectively treats hyperextension with three-point leverage stretching
- Effectively manages abnormal extensor tone and spasticity in non-ambulatory patients when used with the Omnipro™ Flex Knee

Included if medically necessary under HCPCS L1831

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**Notes:**
- HCPCS: Health Care Procedure Coding System

Omnipro™ Air COKO Knee
Air Therapy—Low Load Prolonged Stretch

• Helps gently reverse tissue shortening
• Air bladder therapy for treatment of severe contracture
• Removable Kwik-Set™ hinge control maintains brace settings

S,M,L
HCPCS L1847

Omnipro™ Air COKO ROM Knee

• Proprietary gel padding in cuff
• Bacti-Ban™ fabric keeps covers drier, cleaner and more odor resistant than competitive braces

Omnipro™ Air COKO Dynamic Knee

• Air bladder therapy for treatment of severe contracture with spasticity
• Flexible side bars help manage spasticity
• Omnipro™ side bars provide dynamic Low Load Prolonged Stretch to help reverse adaptive tissue shortening or neuro-rehabilitation
• Effective for reversing contractures from severe flexion to weight bearing

S,M,L
HCPCS L1847

Omnipro™ Air Knee Accessories

Max-Air Third Bladder
• Provides increased Low Load Prolonged Stretch
Included if medically necessary under HCPCS L1847

Gel Knee Pad
• Provides three-point leverage for enhanced therapeutic stretch
Included if medically necessary under HCPCS L1831
**ANKLE / FOOT ORTHOTICS**

**SoftPro™ AFOs**

**Static Therapy – Support, Protect and Position**

**Progressive Extension Stretch Therapy**

- **SoftPro™ In-Bed AFO**
  - Effectively treats plantar flexion
  - Non-skid bottom for assisted transfers
  - Lower profile “short back” version available for use with orthotic knee brace
  - Smooth or fleece liners available
  - Available in S,M,L,XL
  - HCPCS L4396

**Also available in Bariatric Size**

Available with fleece liner only

- **Anti Rotation Bar**
- **Suspended heel**
- **Adjustable toe post**

- **Bacti-Ban™** fabric keeps covers drier, cleaner and more odor resistant than competitive braces
**SoftPro™ Gait Trainer™ AFO**
- Effectively treats plantar flexion contractures
- Adjustable pull-strap treats inversion and eversion and/or provides dorsiflexion assist for walking
- Patented ClickStep™ Transfer Pad provides audible cue with heel strike (non-removable)
- Rocker bottom design facilitates initial weight bearing and assisted gait training
- Smooth or fleece liners available

S,M,L,XL  
HCPCS L4396

**AFO Spreader Bar**
- Helps control scissoring of one or both legs
- Available for use with SoftPro™ Gait Trainer™ AFO only

Suggested HCPCS L2310

**SoftPro™ Ambulating AFO**
- Effectively treats plantar flexion contractures
- Patented ClickStep™ Transfer Pad provides audible cue with heel strike
- Rocker bottom design facilitates initial weight bearing and assisted gait training
- Smooth or fleece liners available

S,M,L,XL  
HCPCS L4396

**NEW SoftPro™ In-Bed AFO with ZFLO™**
- ZFLO™ inserts evenly distribute pressure
- Treats plantar flexion contractures
- Non skid bottom for increased safety

Regular and Large  
HCPCS L4396

ZFLO™ low memory cushioning material provides added protection for patients prone to skin breakdown
Omnipro™ Flex Foot AFO
Dynamic Low Load Prolonged Stretch and Neuro-Inhibiting Dynamic Stretch

- Provides treatment for spasticity
- Helps reverse ankle/foot contractures
- Elastic pull straps effectively treat plantar flexion, inversion or eversion
- Non-skid bottom for assisted transfers

S,M,L  HCPCS L4396

OrthoPro™ Passive Night Splint
- Comfortable nighttime solution for plantar fasciitis
- Provides passive stretching of plantar fascia, calf muscles and Achilles tendon
- Non-skid bottom for increased safety
- Pre-set with 5° of dorsiflexion
- Toe wedge included to help extend stretch

S,M,L  Suggested HCPCS L4396

OrthoPro™ Stretch Night Splint
- Adjustable dorsiflexion straps facilitate more aggressive stretch
- Non-skid bottom for increased safety
- Toe wedge included to help extend stretch

S,M,L  Suggested HCPCS L4396

OrthoPro™ Dorsal Night Splint
- Gently stretches the plantar fascia, calf muscles and Achilles tendon to help relieve pain
- Lighter, cooler, more comfortable design is easier to wear for extended periods

Regular and Large  Suggested HCPCS L4396
**HIP ABDUCTION ORTHOTICS**

**SoftPro™ Gel HKO**

*Static Therapy – Support, Protect and Position*

*Progressive Extension Stretch Therapy*

- Adjustable bar for treatment of adduction
- Allows abduction up to 45°
- Bed and/or wheelchair use

Regular and Large  
**HCPCS L1652**

**SoftPro™ Air Bladder Starter Kit**

*Air Therapy – Low Load Prolonged Stretch*

- Available for severe adduction
- Included if medically necessary under **HCPCS L1652**

**SPINAL SUPPORTS**

**OrthoPro™ Soft LSO**

- Indicated for disc derangements, lumbosacral instability or inflammation, spondylolisthesis and degenerative joint disease
- Unique “Bend to Fit” technology optimizes fit, comfort and therapeutic function
- Specifically designed for easy application and removal
- Can be used under or over clothing

S,M,L  
**HCPCS L0627**

**OrthoPro™ LSO**

- Indicated for stenosis, compression fractures, discogenic disease, lordosis, osteoporosis, osteoarthritis, spondylolisthesis, pre-op and post-op support
- Light weight LSO design
- Revolutionary Air-Lite™ liner effectively disperses pressure
- Anatomically correct design provides 360° support for anterior, posterior and lateral control of the lower spine

S,M,L,XL,XXL,XXXL  
**HCPCS L0639**

Optional low profile front
HEMIPLEGIC GAIT ORTHOTICS

Omnipro™ Elite AFO

The Omnipro™ Elite is a durable lightweight AFO that is ideal for patients with varying degrees of foot drop. Unlike traditional rigid plastic AFO’s, the Omnipro™ Elite AFO has flexible upright and footplate supports that store and release energy during the gait cycle to help facilitate a more natural walking rhythm. The system also provides gait assistance by preventing foot drop, improving toe clearance and actively assisting dorsiflexion during swing phase. Together, these features help reduce the energy required for walking.

Omnipro™ Elite AFO Technology Highlights

- Helps control foot drop and assists with correct heel strike for more normalized gait
- Provides flex-assist to provide more power at toe-off and push-off
- Variable foot plate flexibility (rigid at the heel and flexible at the toe) helps facilitate more natural gait
- Appropriate for patients with spasticity
- Unique design and material technology helps improve gait efficiency

XS, S, M, L, XL (Left or Right)  HCPCS L1932

Omnipro™ Elite AFO may be combined with Omnipro™ P.O.P. brace to help facilitate improved gait with post-stroke patients

Elite AFO
Soft Kit Accessory
Suggested HCPCS L2820

Anterior design with flexible footplate to facilitate a more normal gait

Footplate slips under insole to optimize comfort

Patient shown with “integrated” Elite AFO and P.O.P. knee brace
Omnipro™ P.O.P. Knee Brace

The Omnipro™ Pre-Op or Post-Op Brace (P.O.P) is designed for support and protection of moderate to severe ACL, PCL, MCL, or LCL knee instabilities, as well as cartilagenous lesions. The P.O.P. Brace also provides effective joint support following surgical procedures such as ligament repair and reconstruction, partial or complete menisectomy and total knee replacement.

The Omnipro™ P.O.P. Knee Brace has unique patent-pending features that allow the patient to easily adjust the degree of support based on specific activity demands. A dynamic “swing-assist” feature in the brace corrects abnormal gait commonly associated with knee injury, while improving strength.

Omnipro™ P.O.P. Knee Brace Technology Highlights
- Adjustable four-point dynamic design with contoured air bladders
- Kwik-Set™ hinge helps limit knee flexion and/or extension in 1° increments
- Dynamic “swing-assist” facilitates knee end-range extension
- Device design and fit system reduces brace migration and rotation - even during more vigorous activities
- Helps normalize heel strike during walking
- Activates the quadriceps during gait to help promote rehabilitation
- Light weight, low profile design

XS, S, M, L, XL, XXL  
HCPCS L1845

Omnipro™ P.O.P. brace may be combined with Omnipro™ Elite AFO to help facilitate improved gait with post-stroke patients

Omnipro™ Swing-Assist
The P.O.P. Brace helps facilitate a more normal walking pattern with its dynamic swing-assist

Superior Knee Support
Adjustable air bladder system provides superior support to help improve knee instability

Flexion and Extension Stops
Patented Kwik-Set™ hinge allows tool-free adjustment for flexion and extension control during gait training
KNEE OSTEOARTHRITIS ORTHOTICS

SCIENTIFIC RESEARCH SUPPORTS CONSERVATIVE TREATMENT FOR KNEE OSTEOARTHRITIS TO REDUCE PAIN AND IMPROVE KNEE FUNCTION

Knee Osteoarthritis (OA) affects over 10 million Americans – most of them 65 years of age or older. People who suffer from knee OA experience mild to severe pain when walking, climbing stairs or sitting. These symptoms can make normal activities difficult and often reduce overall “quality-of-life.” Without effective treatment, knee OA may also lead to more serious conditions, including accidental falls. The condition is typically treated with anti-inflammatory drugs or even full joint replacement. However, these protocols may pose risks for some individuals, particularly aging adults. Additionally, they do not address the underlying conditions commonly associated with knee OA, including lack of strength, stability and mobility.

ACP’s Knee Osteoarthritis Program is developed around an integrated clinical approach using conservative treatment interventions that can reduce pain and improve knee function without surgery or medications. The integrated program includes a specialized knee OA brace system, ACP’s patented PENS electrical stimulation technology, special therapeutic exercises and advanced therapist training. For more information on ACP’s Knee OA Program and other Integrated Clinical Programs, please call 800-350-1100.

The air bladder technology used with ACP’s Omnipro™ Knee OA Brace comfortably “unloads” the affected knee to help relieve the pain and inflammation associated with knee osteoarthritis.
Omnipro™ Knee OA Brace

The Osteoarthritis Research Society International (OARSI) recommends the use of knee braces in the non-pharmacological management of knee OA. ACP’s Omnipro™ Knee OA Brace has been designed specifically for use with aging adults. Unlike other brace designs, the Omnipro™ Knee OA Brace helps rehabilitate the leg muscles while relieving pain, improving stability and reducing impact to the joint.

- Patent-pending design with dynamic “adjustable-pull” mechanism for proper knee alignment
- Unique offset design for uni-compartmental unloading (medial or lateral)
- Upper and lower air bladder for corrective force and custom fit

ACP Omnipro™ Knee OA Brace Technology Highlights

- Dynamic “swing-assist” helps improve the swing phase of gait, walking efficiency and quadriceps strengthening
- Off-loads pressure on the affected knee compartment to help reduce pain and inflammation
- Provides functional correction of abnormal gait to help relieve pain
- Helps improve knee, lower leg and foot alignment
- Helps strengthen weakened muscles and normalize knee biomechanics

HCPCS L1845
Omnipro™ Knee OA Brace Sizing

Varus (Medial Compartment) Deformity
“Bow-legged”

Valgus (Lateral Compartment) Deformity
“Knock-kneed”

When ordering, please specify individual product variations as indicated below including medial (varus) or lateral (valgus) deformity

- Size: XS, S, M, L, XL, XXL,
- Left or Right,
- Varus knee deformity (medial compartment affected) or Valgus knee deformity (lateral compartment affected)

HCPCS L1932
# ORTHOTIC SIZING CHARTS

## Upper Extremity

**SoftPro™ & Omnipro™ WHFO**

<table>
<thead>
<tr>
<th>Size</th>
<th>MP Joints Width</th>
<th>Wrist to Finger Length</th>
</tr>
</thead>
<tbody>
<tr>
<td>Small</td>
<td>Up to 3&quot;</td>
<td>Up to 6&quot;</td>
</tr>
<tr>
<td>Medium</td>
<td>3&quot; – 3½&quot;</td>
<td>6½&quot; – 8&quot;</td>
</tr>
<tr>
<td>Large</td>
<td>3½&quot; – 4&quot;</td>
<td>8&quot; – 9½&quot;</td>
</tr>
</tbody>
</table>

**SoftPro™ Static & OrthoPro™ ROM ECO’s**

<table>
<thead>
<tr>
<th>Size</th>
<th>Upper Arm Circumference</th>
<th>Lower Arm Circumference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Small</td>
<td>8” – 10”</td>
<td>7” – 9”</td>
</tr>
<tr>
<td>Medium</td>
<td>10” – 12”</td>
<td>9” – 11”</td>
</tr>
<tr>
<td>Large</td>
<td>12” – 14”</td>
<td>11” – 13”</td>
</tr>
</tbody>
</table>

**Omnipro™ ECO**

<table>
<thead>
<tr>
<th>Size</th>
<th>Upper Arm Circumference</th>
<th>Lower Arm Circumference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Small</td>
<td>8” – 10”</td>
<td>5” – 8”</td>
</tr>
<tr>
<td>Medium</td>
<td>9” – 11½”</td>
<td>7½&quot; – 10”</td>
</tr>
<tr>
<td>Large</td>
<td>11” – 14”</td>
<td>9” – 12”</td>
</tr>
</tbody>
</table>

**OrthoPro™ Shoulder Orthosis**

<table>
<thead>
<tr>
<th>Size</th>
<th>Circumference at widest point of upper arm</th>
</tr>
</thead>
<tbody>
<tr>
<td>Small</td>
<td>11” or less</td>
</tr>
<tr>
<td>Medium</td>
<td>11½” – 14½”</td>
</tr>
<tr>
<td>Large</td>
<td>15” or greater</td>
</tr>
</tbody>
</table>

## Lower Extremity

**OrthoPro™ Soft LSO**

<table>
<thead>
<tr>
<th>Size</th>
<th>Midriff Circumference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Small</td>
<td>28” – 33”</td>
</tr>
<tr>
<td>Medium</td>
<td>34” – 40½”</td>
</tr>
<tr>
<td>Large</td>
<td>41” – 48”</td>
</tr>
</tbody>
</table>

**OrthoPro™ LSO**

<table>
<thead>
<tr>
<th>Size</th>
<th>Hip Circumference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Small</td>
<td>27” – 33”</td>
</tr>
<tr>
<td>Medium</td>
<td>33” – 38”</td>
</tr>
<tr>
<td>Large</td>
<td>38” – 42”</td>
</tr>
<tr>
<td>X Large</td>
<td>42” – 49”</td>
</tr>
<tr>
<td>XX Large</td>
<td>49” – 58”</td>
</tr>
<tr>
<td>XXX Large</td>
<td>58” +</td>
</tr>
</tbody>
</table>

**SoftPro™ Gel HKO**

<table>
<thead>
<tr>
<th>Size</th>
<th>Circumference of Leg 4” above Knee</th>
</tr>
</thead>
<tbody>
<tr>
<td>Standard</td>
<td>12” – 18”</td>
</tr>
<tr>
<td>Large</td>
<td>19” – 27”</td>
</tr>
</tbody>
</table>

**OrthoPro™ Stabilizer Knee**

<table>
<thead>
<tr>
<th>Size</th>
<th>Thigh Circumference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Small</td>
<td>13” – 16”</td>
</tr>
<tr>
<td>Medium</td>
<td>16” – 19”</td>
</tr>
<tr>
<td>Large</td>
<td>19” – 22”</td>
</tr>
<tr>
<td>X Large</td>
<td>22” – 25”</td>
</tr>
<tr>
<td>XX Large</td>
<td>25” – 28”</td>
</tr>
</tbody>
</table>
# Orthotic Sizing Charts

## Lower Extremity

### SoftPro™ Static & OrthoPro™ ROM KCO’s

<table>
<thead>
<tr>
<th>Size</th>
<th>Thigh Circumference</th>
<th>Calf Circumference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Small</td>
<td>12” – 15”</td>
<td>7” – 10”</td>
</tr>
<tr>
<td>Medium</td>
<td>15” – 19”</td>
<td>10” – 13”</td>
</tr>
<tr>
<td>Large</td>
<td>19” – 21”</td>
<td>13” – 16”</td>
</tr>
</tbody>
</table>

### OmniPro™ KCO’s

<table>
<thead>
<tr>
<th>Size</th>
<th>Thigh Circumference</th>
<th>Calf Circumference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Small</td>
<td>11” – 15”</td>
<td>10” – 13”</td>
</tr>
<tr>
<td>Medium</td>
<td>15” – 19”</td>
<td>12” – 15”</td>
</tr>
<tr>
<td>Large</td>
<td>19” – 21”</td>
<td>14” – 18”</td>
</tr>
</tbody>
</table>

### OmniPro™ Air COKO’s

<table>
<thead>
<tr>
<th>Size</th>
<th>Thigh Circumference</th>
<th>Calf Circumference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Small</td>
<td>12” – 15”</td>
<td>8” – 11”</td>
</tr>
<tr>
<td>Medium</td>
<td>15” – 18”</td>
<td>12” – 15”</td>
</tr>
<tr>
<td>Large</td>
<td>18” – 22”</td>
<td>15” – 19”</td>
</tr>
</tbody>
</table>

### SoftPro™ & OmniPro™ AFO’s

<table>
<thead>
<tr>
<th>Size</th>
<th>Length of Foot</th>
<th>Max.Calf Circumference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Small</td>
<td>6” – 8”</td>
<td>15”</td>
</tr>
<tr>
<td>Medium</td>
<td>8” – 10”</td>
<td>19”</td>
</tr>
<tr>
<td>Large</td>
<td>10” – 11”</td>
<td>23”</td>
</tr>
<tr>
<td>X Large</td>
<td>11” – 12”</td>
<td></td>
</tr>
</tbody>
</table>

### Knee Osteoarthritis Orthotics and Instability Orthotics

#### OmniPro™ Knee OA Brace

<table>
<thead>
<tr>
<th>Size</th>
<th>Thigh Circumference (4½” up from mid-patella)</th>
<th>Calf Circumference (4” below mid-patella)</th>
</tr>
</thead>
<tbody>
<tr>
<td>X Small</td>
<td>13” – 16” (33cm – 40.7cm)</td>
<td>9” – 12” (23cm – 30.5cm)</td>
</tr>
<tr>
<td>Small</td>
<td>16” – 19” (40.7cm – 48.3cm)</td>
<td>12” – 15” (30.5cm – 38.1cm)</td>
</tr>
<tr>
<td>Medium</td>
<td>19” – 22” (48.3cm – 55.9cm)</td>
<td>14” – 17” (35.6cm – 43.2cm)</td>
</tr>
<tr>
<td>Large</td>
<td>21” – 25” (53.3cm – 63.5cm)</td>
<td>16” – 20” (40.7cm – 50.8cm)</td>
</tr>
<tr>
<td>X Large</td>
<td>24” – 28” (61cm – 71.1cm)</td>
<td>19” – 23” (48.3cm – 58.4cm)</td>
</tr>
<tr>
<td>XX Large</td>
<td>27” – 32” (68.6cm – 81.3cm)</td>
<td>22” – 26” (55.9cm – 66cm)</td>
</tr>
</tbody>
</table>

#### OmniPro™ P.O.P. Knee Brace

<table>
<thead>
<tr>
<th>Size</th>
<th>Thigh Circumference (4½” up from mid-patella)</th>
<th>Calf Circumference (4” below mid-patella)</th>
</tr>
</thead>
<tbody>
<tr>
<td>X Small</td>
<td>13” – 16” (33cm – 40.7cm)</td>
<td>9” – 12” (23cm – 30.5cm)</td>
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<tr>
<td>Small</td>
<td>16” – 19” (40.7cm – 48.3cm)</td>
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<tr>
<td>Medium</td>
<td>19” – 22” (48.3cm – 55.9cm)</td>
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<td>24” – 28” (61cm – 71.1cm)</td>
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<td>XX Large</td>
<td>27” – 32” (68.6cm – 81.3cm)</td>
<td>22” – 26” (55.9cm – 66cm)</td>
</tr>
</tbody>
</table>

### OmniPro™ Night Splints

<table>
<thead>
<tr>
<th>Size</th>
<th>Lady’s Shoe Size</th>
<th>Men’s Shoe Size</th>
</tr>
</thead>
<tbody>
<tr>
<td>Small</td>
<td>4 – 7½</td>
<td>4 – 5½</td>
</tr>
<tr>
<td>Medium</td>
<td>8 – 10</td>
<td>6 – 9½</td>
</tr>
<tr>
<td>Large</td>
<td>10½ +</td>
<td>10 – 12</td>
</tr>
</tbody>
</table>
Glossary of Terms

Adaptive Tissue Shortening: Connective tissue, tendons and muscles adapt to disuse over time by shortening and becoming less elastic, which limits movement of the joint and often results in a contracture.

Comfortable End Range: This is the comfortable end-point after passive Range of Motion has been reached with no additional pressure applied.

Conservative Stretch Therapy: Setting the orthotic 5° to 8° ahead of the end range of motion to generate mild to moderate increases in Range of Motion. A conservative stretch device provides less stretching forces than a traditional Static Flex orthotic.

End Feel: The assessment of the relative viscoelastic quality of connective tissue, tendons and muscle perceived by the practitioner at the very end of the available Range of Motion of a joint.

Low Load Prolonged Stretch (LLPS): A gentle low intensity stretch initiated by a therapeutic brace that is applied for a prolonged period (several hours). Low Load Prolonged Stretch has been clinically demonstrated to provide superior contracture therapy compared to high intensity short duration stretching.

Maintenance Orthotic Therapy: A brace set at comfortable end range of the joint to prevent further loss of Range of Motion. The brace does not initiate any stretch, but comfortably maintains muscle length by providing optimal positioning of the joint.

Negative Non-Linear Dynamic Tension: A stretch is applied below the stretch reflex threshold by the brace at the affected joint, which “gives” with a dynamic muscle contraction, thereby reducing joint “load”.

Neuro-Inhibiting Tension: Therapeutic muscle tension applied by a brace below the stretch reflex threshold to initiate muscle inhibition and provide relaxed therapeutic stretch.

Progressive Extension: A type of orthotic therapy where a brace is set to apply a gentle stretch beyond the end range of shortened tissue. The brace is “progressively” adjusted to maintain stretch and extend shortened tissue.

Range of Motion (ROM): The amount of movement that occurs at a particular joint or region of the body.

Spasticity: Exaggerated deep tendon reflexes or muscle spasms, usually due to an upper motor neuron (brain) lesion.

Three-Point Leverage: Leverage points at the proximal and distal ends of a brace in one direction (i.e. down), that are combined with an adjustable leverage component at the apex of the joint in the opposite direction (i.e. up) used to exert a therapeutic stretch.

Tone or Abnormal Tone: Common term for “hypertonicity”, which is an involuntary increase in muscle tension due to lack of central motor control or increased gamma motor system sensitivity.
ACP Medical Supply Corporation’s (ACP MSC) role as a Medicare Supplier

ACP MSC works with medical professionals to ensure full compliance with Medicare requirements so patients may receive full benefit from the product(s) as medically necessary.

ACP MSC will guide the medical professional and the patient in properly completing the paperwork required by Medicare to substantiate medical necessity for orthotic devices.

ACP MSC will file the claim to Medicare on behalf of the patient. The following information is required to support any orthotic order for Medicare reimbursement.

Orthotic Order Requirements
1. Therapy evaluation or assessment
2. Physician telephone order, specifying orthotic by brand name
3. Patient facesheet
4. A signed form acknowledging release of medical information required for Medicare billing and assignment of Medicare benefits

To Place An Order
Please call our Customer Service Specialist at (800) 652-1136, or fax your order to (888) 873-7853.

Customer Support
Our Customer Service Specialist will ensure that all orders are properly completed, and will work with the medical professionals to provide timely product delivery following confirmation of patient eligibility and medical need.

Product Support
ACP MSC certified Orthotists are available when any assistance is required to select the appropriate orthotic based on the patient’s individual needs.
FACILITY DIRECT OR PRIVATE PAY PATIENT ORDERS

Phone Orders
Please call 800-350-1100 Monday thru Friday between 7:00 am and 5:00 pm PST.

Fax Orders
Please use ACP Order Forms and fax to 800-350-1102.

Online Orders
Please visit “Order Products & Supplies” at acplus.com and enter your password to process a transaction. If you do not know your password or have not been assigned one, please call 800-350-1100.

Minimum Orders
There is NO minimum order required.

Payment Methods
We accept checks, money orders and credit cards including Visa, MasterCard and American Express.

Shipping and Delivery
All shipping charges are the responsibility of the purchaser and will be added to your invoice.

Orders received after 1:00 pm PST will be shipped the following day. Special Orders will be shipped 24 to 48 hours after receipt of order.

All orders are shipped commercial ground carrier unless Next Day Air, Second Day Air, or Third Day Delivery is specified at the time the order is processed.

Returns
To return or exchange an orthotic device, please call our Customer Service Department at 800-350-1100 for a Return Goods Authorization (RGA) Number.

A restocking fee of fifteen percent (15%) will be charged. Product must be unused in the original, unopened package and returned within 90 days.

If you receive merchandise as a result of an error or the product is defective, please call Customer Service at 800-350-1100. We will issue a call-tag to pick up the product. No re-stocking fee will be charged.

Product Warranty
ACP offers a one-year warranty against manufacturing defects for the metal and/or plastic portion of the product. Splint modifications of any kind void all manufacturing warranties - no exceptions please. Soft goods are guaranteed for six (6) months. Once deemed defective, ACP reserves the right to repair or replace the product at our discretion.
ACP’s Integrated Clinical Programs

- Stroke Recovery
- Contracture Management
- Neuromuscular Reeducation
- Knee Osteoarthritis
- Rheumatoid Arthritis
- Fall Prevention
- Joint Replacement
- Pain Management
- Wound Healing
- Continence Improvement
- Sports & Orthopedic Recovery